

## Position Description

Position Title	Lead Clinician
Division	Clinical Operations
Department	Echuca Community Mental Health Service
Enterprise Agreement	Victorian Public Mental Health Services Enterprise Agreement 2021-2024
Classification Description	Registered Nurse Gr3, Social Worker Gr2, Occupational Therapist Gr2
Classification Code	NP81-NP74, YC42-YC45, YB20-YB23
Reports to	Manager of Echuca Community Mental Health Service
Management Level	Non Management
Staff Capability Statement	Please click here for a link to <a href="#">staff capabilities statement</a>
Mandatory Requirements	<ul style="list-style-type: none"> <li>• National Police Record Check</li> <li>• National Disability Insurance Scheme (NDIS) Check</li> <li>• Registration with Professional Regulatory Body or relevant Professional Association</li> <li>• Drivers Licence</li> <li>• Immunisation Requirements</li> </ul>

## Bendigo Health

Bendigo Health is a leading regional health service, learn more about us by visiting our website: [Bendigo Health Website - About Bendigo Health](#)

Our organisation is a child safe organisation, committed to the safety and wellbeing of all children and young people. All Aboriginal and Torres Strait Islander adults, children and families will be supported to express and be proud of their culture in an environment that is culturally safe and supported.

## Our Vision

Excellent Care. Every Person. Every Time.

## Our Values

CARING – We care for our community,

PASSIONATE – We are passionate about doing our best,

TRUSTWORTHY - We are open, honest and respectful

## The Position

Echuca Community Mental Health Service is part of Bendigo Health's Mental Health Department. Echuca is one of five rural multidisciplinary mental health teams providing care to community members aged 25–64 years who are experiencing mental illness.

Within an integrated community mental health model, and under the direction of the Manager and Team Psychiatrist, Community Mental Health Clinicians deliver a range of services including psychiatric triage, intake, and crisis assessment in the Emergency Department, responding to individuals across the lifespan. Clinicians also provide ongoing treatment, psychoeducation, and support to patients of Mental Health and Wellbeing Services as well as their families and carers.

All treatment and support are recovery-focused and delivered across all stages of illness. While the rural teams offer assessment, treatment, and short- to long-term interventions Monday to Friday, after-hours and weekend crisis assessments and treatment are provided by the Regional Psychiatric Triage Service in Bendigo.

## **Responsibilities and Accountabilities**

### **Key Responsibilities**

In a multi-disciplinary integrated community mental health team, and under the direction of the Team Psychiatrist, Senior Clinician and Manager:

- Provide intake coordination, assessment and clinical treatment, including crisis assessment, intensive treatment, case management and support for patients, their families and carers
- Participate in a range of bio-psycho-social treatment modalities in both individual and group settings in the community
- In consultation with the patient, family and carer(s), and other care providers, formulate, negotiate, document, monitor and maintain an Individual Service Plan (ISP) for each patient of the service, and complete other documentation, including Outcome Measures, as per service policy
- Identify, engage and include other key community agencies and service providers involved in the provision of rehabilitation, recovery, support, and discharge planning consistent with the patients and family/carer(s) needs
- Participate in community consultation, awareness and education activities and develop community resources to increase the understanding of psychiatric disorders and service delivery models in the community
- Participate in Multi-disciplinary Team processes and provide sound discipline specific advice to other clinicians within the team and guidance to more junior staff and students
- Depending on service requirements work flexible hours, including weekends, as directed
- Perform other duties as directed

### **Key Selection Criteria**

#### **Essential**

1. Current registration as Registered Nurse or Occupational Therapist with the Australian Health Practitioner Regulation Agency (AHPRA) or; Social Worker – membership/meets the eligibility requirements for membership, with the Australian Association of Social Work.
2. Post graduate qualifications in mental health and/or related field/or relevant experience.

#### **Specialist Expertise**

3. Knowledge in community based psychiatric triage, assessment, support and treatment of people with a mental illness and associated complex issues and demonstrated commitment to, an integrated community-based treatment model.

4. Knowledge and experience working with the Victorian Mental Health and Wellbeing Act 2022 and relevant state-wide Psychiatric Service Frameworks Procedures and Guidelines.
5. Computer and data entry skills including the ability to query and extract specific information from databases.
6. Ability to develop effective working relationships with a broad range of health professionals and community agencies.
7. High level organisational, leadership and interpersonal skills with the ability to strategically prioritise work requirements and demands.

## Desirable

8. Knowledge of Quality Improvement and flexibility to operate in an environment of change and continuous improvement.

## Generic Responsibilities

All Bendigo Health staff are required to:

- Adhere to the **Victorian Government's Code of Conduct**
- Uphold **Occupational Health and Safety** responsibilities, including self-care, safeguarding others, and participating in safety initiatives and reporting.
- Comply with all **Bendigo Health policies and procedures**, including those related to clinical, managerial, and standard work practices.
- Follow **Infection Control** procedures to prevent cross-contamination and ensure the health and safety of all.
- Maintain **strict confidentiality** regarding all organisational, patient, and staff information.
- Engage in **continuous quality improvement** activities aligned with the National Safety and Quality Health Service Standards (NSQHSS).
- Recognise and respect **diversity**, fostering inclusive practices in the workplace and service delivery.
- Staff must carry out all lawful and reasonable directions and comply with relevant professional standards and ethical codes.
- Safeguard children and young people in our care, by ensuring that your interactions are positive and safe, and report any suspicions or concerns of abuse by any person internal or external to Bendigo Health.
- Maintain ability to perform the inherent requirements of this role. Inherent requirements are the essential tasks necessary to perform this role, including reasonable adjustments. Bendigo Health is committed to a safe workplace that supports all employees. The role may require specific physical and cognitive abilities, which can be discussed with the manager during recruitment or at any time. We understand that personal circumstances can change and impact your ability to meet these requirements; additional policies are available to guide you through this process. Please request the relevant procedures for more information.

*All Bendigo Health sites, workplaces and vehicles are smoke free.*

*This position description is intended to describe the general nature and level of work that is to be performed by the person appointed to the role. It is not intended to be an exhaustive list of all responsibilities, duties and skills required. Any elements of this document may be changed at Bendigo Health's discretion and activities may be added, removed or amended at any time.*